

Procedure in case of error with duplicate accounts in member authentication

If you see the following error, you may have created your A-Pass (formerly Confit account) with a different email address in the past and have already completed member authentication with that account.

(!)This email address has already been used by another account and cannot be verified.

A notification email has been sent to your verified account.


Please login with the account listed in the notification email.

Member authentication

Enter the email address that is registered to the host society ([View your society of members and societies](#)). An authentication code will be sent to the registered email address.

Email address registered to the host society

! This email address has already been used by another account and cannot be verified.
A notification email has been sent to your verified account.
Please login with the account listed in the notification email.

 **Send the member authentication code**

⋮ If an email cannot be sent

1. Is the specified email address correct?
Confirm that the email address you registered when you became a member is correct and enter that email address.

2. Have you finished your application for admission?
If you have not submitted an application for admission yet, you cannot be authenticated as a member. First submit an application for admission.

There have been numerous reported cases where users, who previously created an A-Pass using their former affiliation's email address, are now creating a new A-Pass using the email address of their current affiliation.

1. Those who may create A-Pass in the past

1-1. Those who can log in to the previous A-Pass

→Please click [here](#)

1-2. Those who cannot log in to the previous A-Pass

→Please click [here](#)

2. Those who do not remember creating the A-Pass in the past

→Please click [here](#)

1. Those who may create A-Pass in the past

1-1. Those who can log in to the previous A-Pass

Please log in to your previously created A-Pass and change your email address.

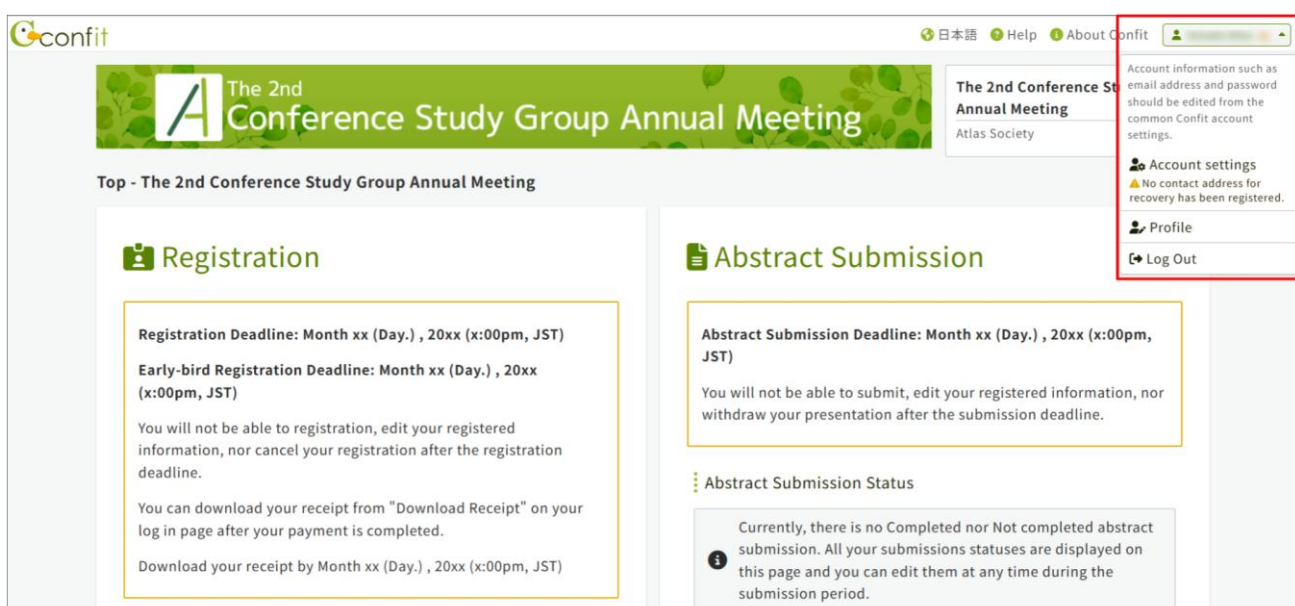
(1) Delete your new A-Pass

* Please proceed to (1) only if you have previously created your A-Pass, but have created a new A-Pass with a different email address this time.

You cannot create multiple A-Passes with a single email address. Therefore, if you wish to change the email address associated with your previous A-Pass, you will need to delete your new A-Pass created with the email address you wanted to use this time.

Please log in at the following URL with your new A-Pass. After logging in, click on the email address (or name) link in the header of the Mypage to access the 'Account settings' page.

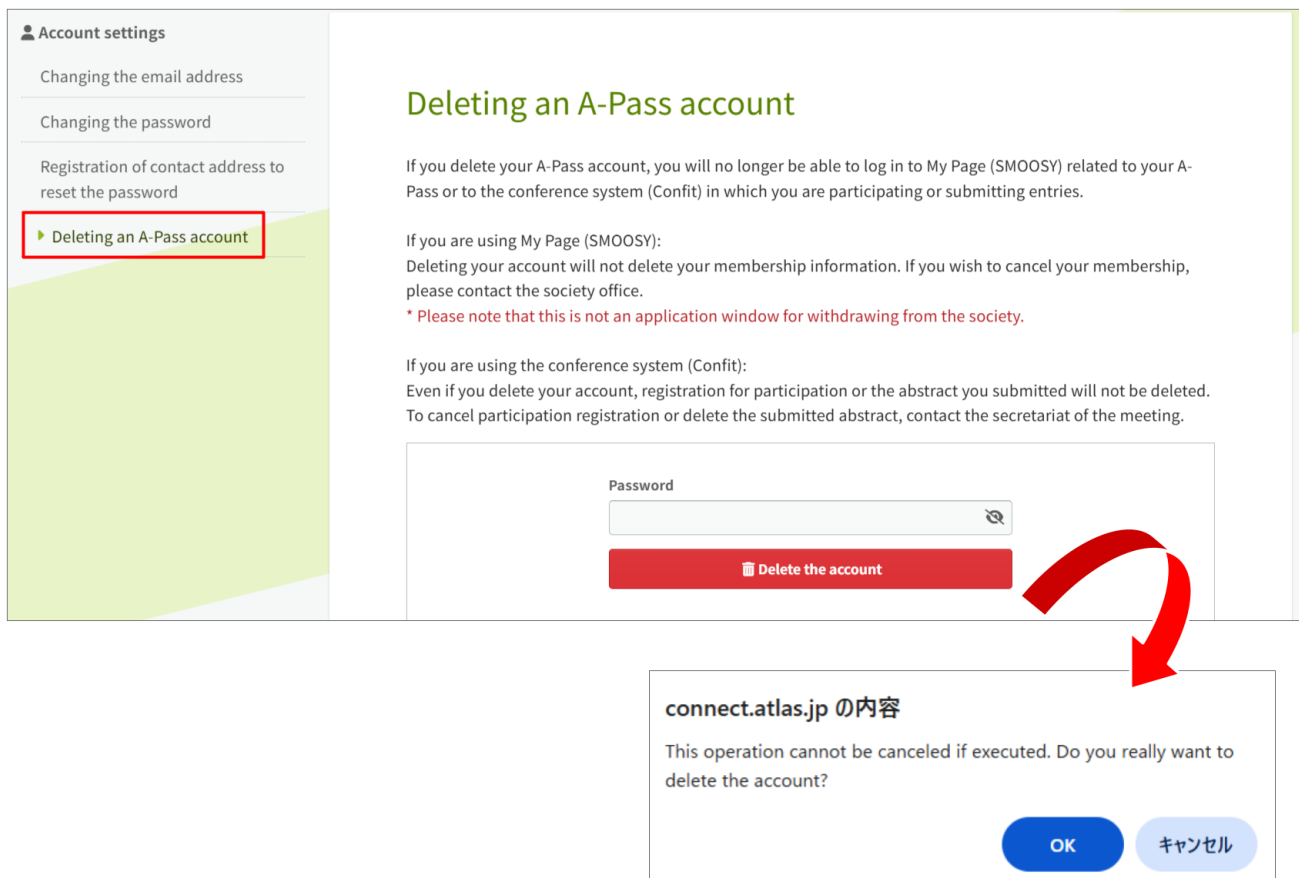
Login URL : <https://jvss.confit.atlas.jp/login>



The screenshot shows the Confit website interface for 'The 2nd Conference Study Group Annual Meeting'. The header includes the Confit logo, language options (日本語), and links for Help and About Confit. A red box highlights the user profile dropdown menu in the top right corner, which includes options for 'Account settings', 'Profile', and 'Log Out'. The main content area is divided into two columns: 'Registration' and 'Abstract Submission'. The 'Registration' column contains information about registration deadlines and instructions. The 'Abstract Submission' column contains information about abstract submission deadlines and status.

Click the "Deleting an A-Pass account" button at the bottom of the "Account settings" page to delete your A-Pass.

When you click on the "Deleting an A-Pass account" button, you will be redirected to the password authentication screen. Please enter your password to confirm and complete the account deletion.



The screenshot shows the 'Account settings' page with a sidebar on the left containing links: 'Changing the email address', 'Changing the password', 'Registration of contact address to reset the password', and 'Deleting an A-Pass account' (highlighted with a red box). The main content area is titled 'Deleting an A-Pass account' and contains the following text:

If you delete your A-Pass account, you will no longer be able to log in to My Page (SMOOSY) related to your A-Pass or to the conference system (Confit) in which you are participating or submitting entries.

If you are using My Page (SMOOSY):
Deleting your account will not delete your membership information. If you wish to cancel your membership, please contact the society office.
** Please note that this is not an application window for withdrawing from the society.*

If you are using the conference system (Confit):
Even if you delete your account, registration for participation or the abstract you submitted will not be deleted. To cancel participation registration or delete the submitted abstract, contact the secretariat of the meeting.

Below the text is a password input field labeled 'Password' and a red button labeled 'Delete the account'. A red arrow points from this button to a confirmation dialog box below.

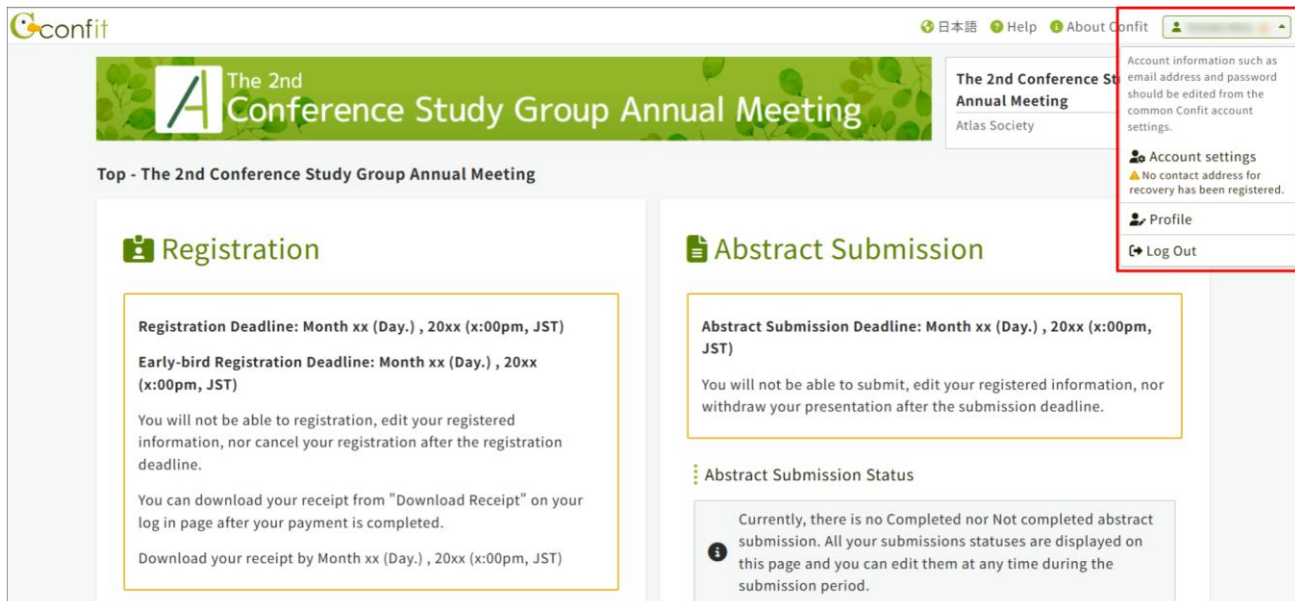
The confirmation dialog box is titled 'connect.atlas.jp の内容' and contains the text: 'This operation cannot be canceled if executed. Do you really want to delete the account?'. It has two buttons: 'OK' (blue) and 'キャンセル' (light blue).

(2) Log in to your previous A-Pass

Please log in at the following URL with your previously created A-Pass. After logging in, click the email address (or name) link in the header of the Mypage to access the 'Account settings' page.

** If you forgot your password, please reset it and log in.*

Login URL : <https://jvss.confit.atlas.jp/login>



The 2nd Conference Study Group Annual Meeting

Top - The 2nd Conference Study Group Annual Meeting

Registration

Registration Deadline: Month xx (Day.) , 20xx (x:00pm, JST)

Early-bird Registration Deadline: Month xx (Day.) , 20xx (x:00pm, JST)

You will not be able to registration, edit your registered information, nor cancel your registration after the registration deadline.

You can download your receipt from "Download Receipt" on your log in page after your payment is completed.

Download your receipt by Month xx (Day.) , 20xx (x:00pm, JST)

Abstract Submission

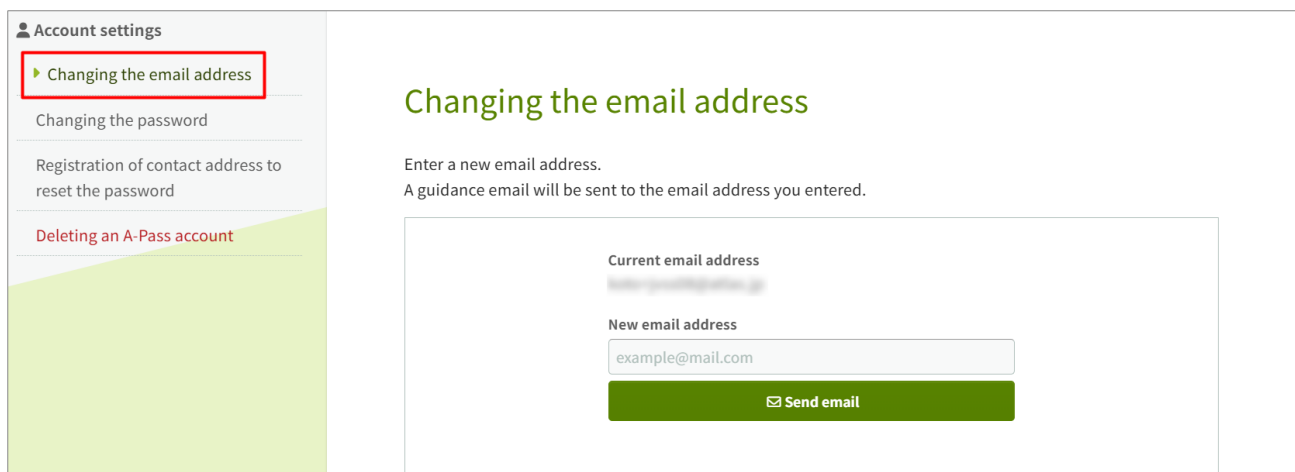
Abstract Submission Deadline: Month xx (Day.) , 20xx (x:00pm, JST)

You will not be able to submit, edit your registered information, nor withdraw your presentation after the submission deadline.

Abstract Submission Status

Currently, there is no Completed nor Not completed abstract submission. All your submissions statuses are displayed on this page and you can edit them at any time during the submission period.

Please set the new email address on the "Changing the email address" page.



Account settings

Changing the email address

Changing the password

Registration of contact address to reset the password

Deleting an A-Pass account

Changing the email address

Enter a new email address.
A guidance email will be sent to the email address you entered.

Current email address
[Redacted]

New email address
example@mail.com

Send email

1-2. Those who cannot log in to the previous A-Pass

Only one A-Pass can be linked to your membership. Therefore, you must recover your previously created A-Pass if you cannot log in. Please contact the Office for assistance with this recovery.

The contact information is as follows.

Email : taikai2025@jvss.jp

2. Those who do not remember creating the A-Pass in the past

The office will investigate which A-Pass is linked to the e-mail address currently registered in the membership management system (SMOOSY) . Please contact the office for further assistance.

The contact information is as follows.

Email : taikai2025@jvss.jp

Based on the investigation results, if you have previously authenticated your membership using your old email address, you will need to take one of the following actions, as you can only authenticate one A-Pass.

- Those who can still use the previous email address

→Please click [here](#) and follow the instructions.

- Those who can no longer use the previous email address

→Only one A-Pass can be linked to your membership. Therefore, you must recover your previously created A-Pass if you cannot log in. Please contact the Office for assistance with this recovery.

The contact information is as follows.

Email : taikai2025@jvss.jp