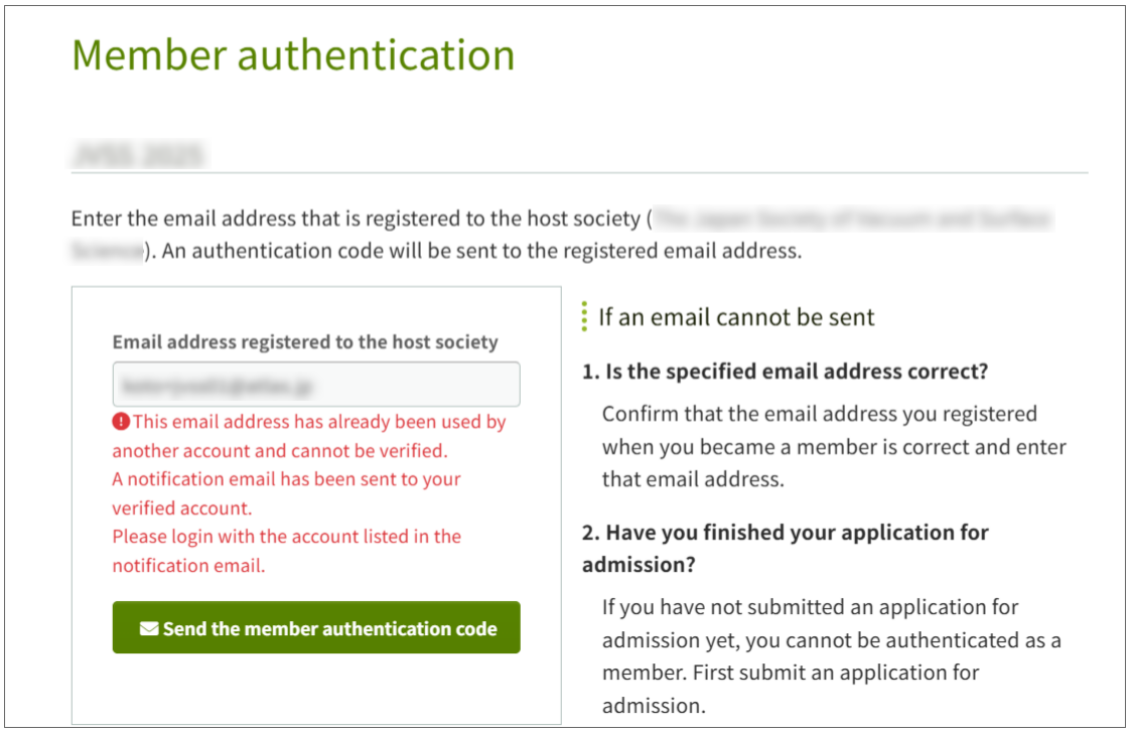
Procedure in case of error with duplicate accounts in member authentication

If you see the following error, you may have created your A-Pass (formerly Confit account) with a different email address in the past and have already completed member authentication with that account.

(!)This email address has already been used by another account and cannot be verified.
A notification email has been sent to your verified account.
Please login with the account listed in the notification email.



There have been numerous reported cases where users, who previously created an A-Pass using their former affiliation's email address, are now creating a new A-Pass using the email address of their current affiliation.

1. Those who may create A-Pass in the past

1-1. Those who can log in to the previous A-Pass

→Please click here

1-2. Those who cannot log in to the previous A-Pass

→Please click here

2. Those who do not remember creating the A-Pass in the past

→Please click here

1. Those who may create A-Pass in the past

1-1. Those who can log in to the previous A-Pass

Please log in to your previously created A-Pass and change your email address.

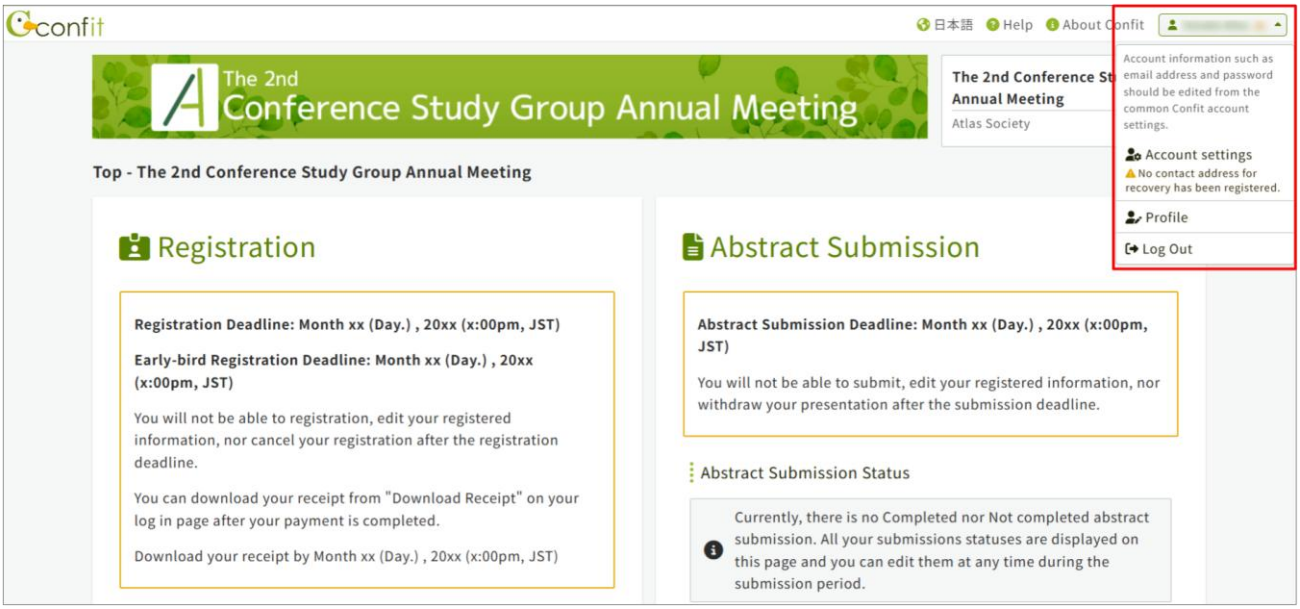
(1) Delete your new A-Pass

* Please proceed to (1) only if you have previously created your A-Pass, but have created a new A-Pass with a different email address this time.

You cannot create multiple A-Passes with a single email address. Therefore, if you wish to change the email address associated with your previous A-Pass, you will need to delete your new A-Pass created with the email address you wanted to use this time.

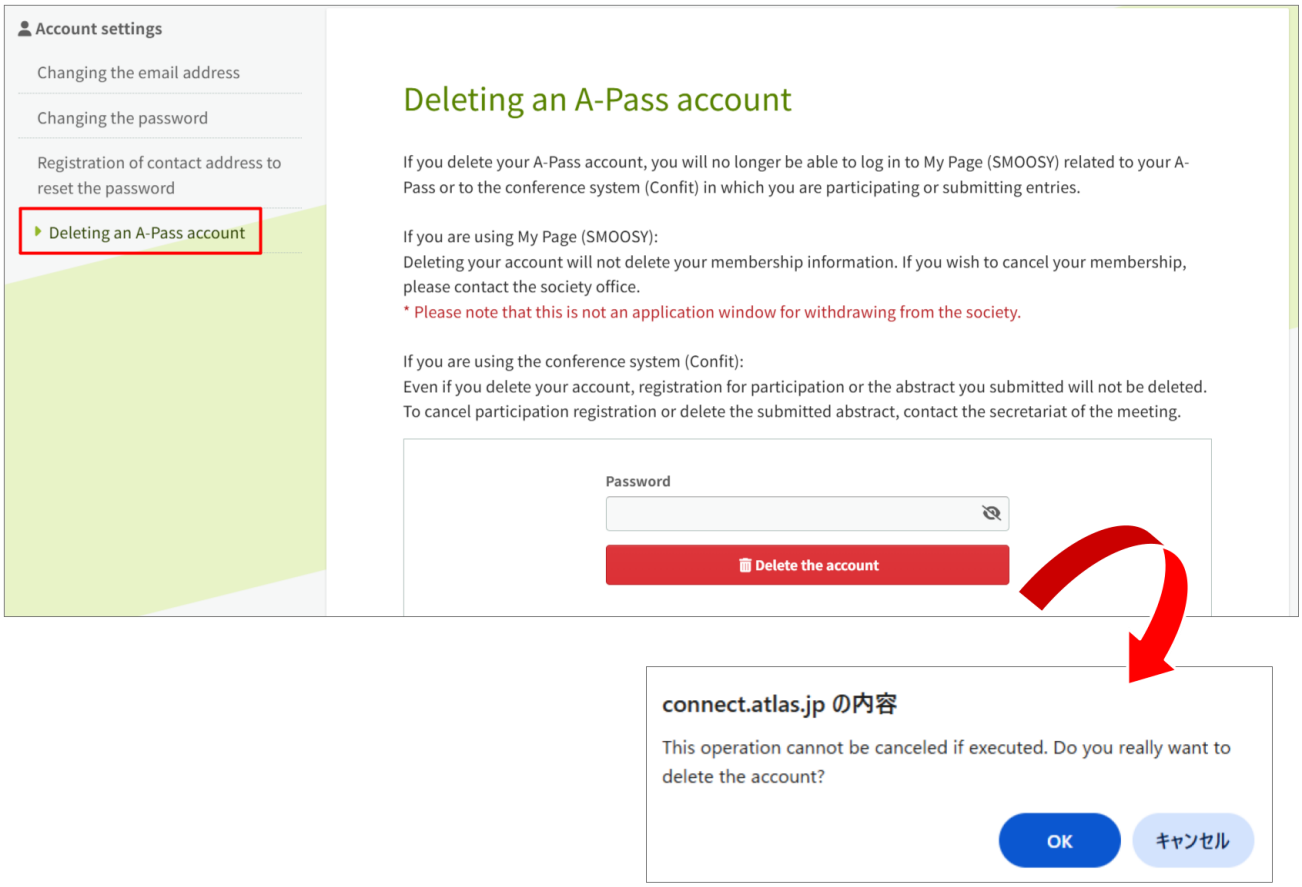
Please log in at the following URL with your new A-Pass. After logging in, click on the email address (or name) link in the header of the Mypage to access the 'Account settings' page.

Login URL : https://jvss.confit.atlas.jp/login



Click the "Deleting an A-Pass account" button at the bottom of the "Account settings" page to delete your A-Pass.

When you click on the "Deleting an A-Pass account" button, you will be redirected to the password authentication screen. Please enter your password to confirm and complete the account deletion.

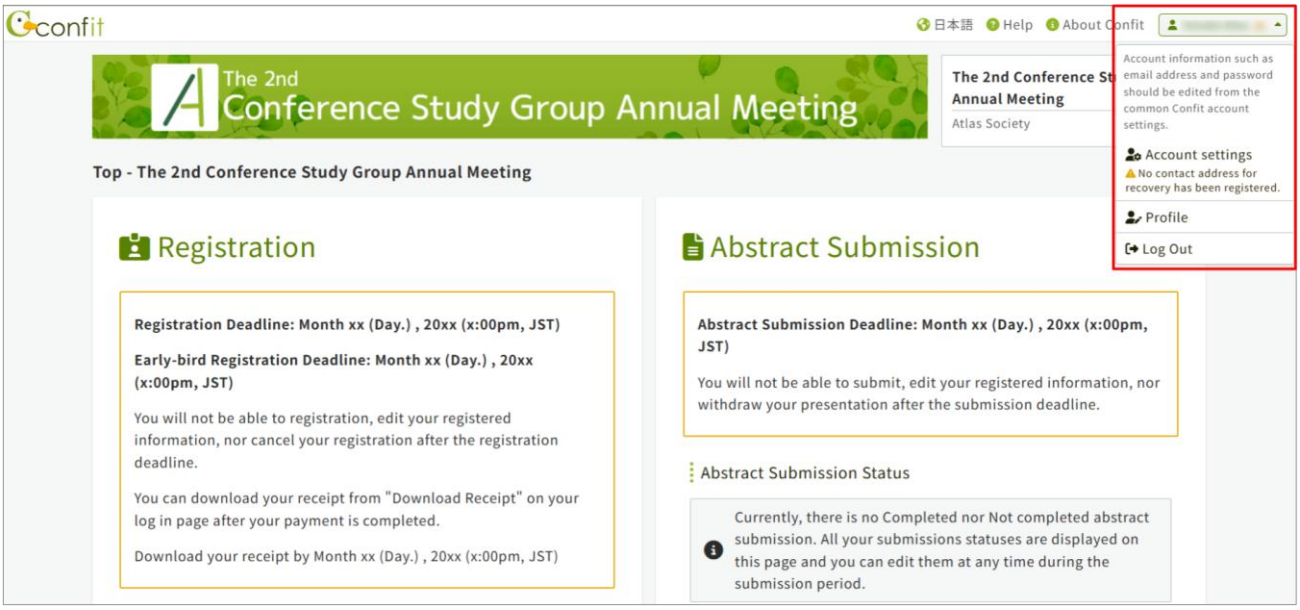


(2) Log in to your previous A-Pass

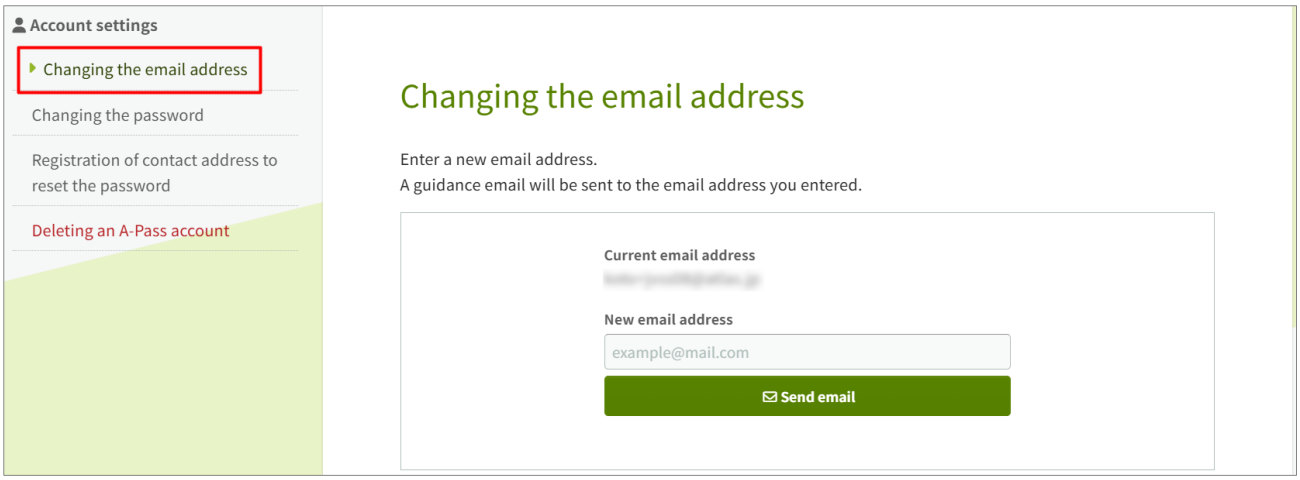
Please log in at the following URL with your previously created A-Pass. After logging in, click the email address (or name) link in the header of the Mypage to access the 'Account settings' page.

* If you forgot your password, please reset it and log in.

Login URL : https://jvss.confit.atlas.jp/login



Please set the new email address on the "Changing the email address" page.



1-2. Those who cannot log in to the previous A-Pass

Only one A-Pass can be linked to your membership. Therefore, you must recover your previously created A-Pass if you cannot log in. Please contact the Office for assistance with this recovery.

The contact information is as follows.

Email : taikai2025@jvss.jp

2. Those who do not remember creating the A-Pass in the past

The office will investigate which A-Pass is linked to the e-mail address currently registered in the membership management system (SMOOSY) . Please contact the office for further assistance.

The contact information is as follows.

Email : taikai2025@jvss.jp

Based on the investigation results, if you have previously authenticated your membership using your old email address, you will need to take one of the following actions, as you can only authenticate one A-Pass.

- Those who can still use the previous email address

→Please click here and follow the instructions.

- Those who can no longer use the previous email address

→Only one A-Pass can be linked to your membership. Therefore, you must recover your previously created A-Pass if you cannot log in. Please contact the Office for assistance with this recovery.

The contact information is as follows.

Email : taikai2025@jvss.jp